

318-865-1711 800-551-8633

WWW.FRYMASTER.COM

EMAIL: FRYSERVICE@WELBILT.COM

Instruction Sheet

Follow these instructions to update the software.

- 1. With the cabinet powered up and fully booted up, press the button. Press the button. Swipe one (1) time to the right to **Utilities**.
- 2. With **Utilities** displayed at the top of the screen, press the button in the lower left corner of the screen.
- 3. Enter **159357**. The lock icon will change to unlocked 🛍 .
- 4. Press the **Platform Info** button in the bottom left corner.
- The BSP Package version should be v 6.05; 03-04-2020. If the BSP version is v 6.05 or higher, proceed to the next step. If the BSP version is less than v 6.05, new SD cards <u>MUST</u> be ordered and installed in both touch screen controllers. If new SD cards are not available, <u>STOP and DO NOT</u> <u>PROCEED!</u> Order the kit that corresponds to the cabinet type.

6-row Double Sided cabinets – PN 8263680 6-row Single Sided cabinets – PN 8263707 3-row Double Sided cabinets – PN 8263705 3-row Single Sided cabinets – PN 8263706

- 6. Press Close.
- 7. Press the 🗲 button.

Press

- 8. Press the **Go** button.
- 9. With the cabinet powered up and fully booted up, slide the USB cover open and insert the USB drive in the front of the cabinet (see Figure 1).
- 10. After a few minutes the software update will start (see Figure 2).
- 11. During the software update, the rear controller will show a secondary communication error. This is normal during the software update.
- 12. When the software update is complete the controller displays **Software update successful. Unplug USB and reboot the unit** when complete (see Figure 3).
- 13. Remove the USB from the front of the cabinet.
- 14. Power cycle the entire cabinet.



Figure 1





Software update successful.

Unplug USB and reboot the unit

Figure 3





Subject: UHCTHD Software Update Instructions Models affected: UHCTHD Holding Cabinets 4/03/2024 15. Press the button. Press the button. Swipe two times to the right to System Information. Verify the UI software version is UX-2469 and the IO software version should be 0.4.2 (see Figure 4) on both displays.

16. Press the 🔂 button.

- Press
- 17. Press the ^{&Go} button.
- 18. After loading the software, it may be necessary to load country specific menus.
- 19. Press the ด button.

20. Press the 🐳 button.

- 21. Press the 🛍 button in bottom left corner.
- 22. Enter 159357 and press the 🗸 button.
- 23. Press and hold ^C button for three (3) seconds.
- 24. Scroll to the desired country menu and with it highlighted, press the \checkmark button.
- 25. When the menu file is imported, press the Close button.
- 26. Press the 🗁 button to exit.

Firmware VersionsBoardVersionUI (Primary)UX-2469I/O board0.4.2

Figure 4